

VMMC Hurdles ISO 9001:2015 2nd Surveillance Audit

The Veterans Memorial Medical Center successfully passed the 2nd Surveillance Audit for ISO 9001:2015 Management System conducted by the auditors of SOCOTEC Certification Philippines last December 14 and 15 2020. The scope of certification focused on the Provision of Healthcare Services.

During the virtual audit, the SOCOTEC team confirmed that the hospital remains in compliance with the ISO 9001: 2015 standard. Moreover, the audit team found zero nonconformity and noted that "the organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization's management system complies with, adequately maintains and implements the requirements of the standard(s)."

ISO certification means that a management system, manufacturing process, service, or documentation procedure has all the requirements for standardization and quality assurance, following standards set by the International Organization for Standardization, an independent, non-governmental, international organization that develops standards to ensure the quality, safety, and efficiency of products, services, and systems. The ISO standards also require organizations to identify areas for improvement and take action toward those improvements.

The attainment of the prestigious ISO certification is in compliance with Executive Order 605 issued in 2008 which requires all departments and agencies to adopt certified ISO 9001 Quality Management System as part of the implementation of a government-wide quality management program.

